

Tackling Anti Social Behaviour

Drivers for change – Christine Graham



- The public need a service that they can use rather than a system they can understand
- We have become perpetrator focussed in our delivery
- Service needs to be on the side of victims not perpetrators
- Need to provide an improved service for victims
- People need to know that there are consequences for not keeping the rules that other keep
- Need to embed delivery of anti social behaviour into neighbourhood management

Identifying victims in need of greater support – Katy Softley



- A High Risk Victim is someone upon whom:
 - the impact of the ASB is likely to have a severe and/or long lasting detrimental effect, which may be mental or physical
 - the impact may be disproportionate to the level of ASB experienced
- Process for identifying High Risk Victims
- Meeting the needs of High Risk Victims

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- Contracted to Victim Support
 - Individual tailored support to those victims identified (through initial screening by SPP team) as being a high risk victim)
 - Track progression and outcomes of referred cases
 - Championing the views of victims in the delivery of ASB service across SPP
 - Provide a ‘critical friend’ role at case conferences and case reviews to ensure the needs of the victims are taken into account
 - Recruitment and development of volunteers to support victims of ASB – this will be dependant upon the demands of the role exceeding the capacity of the post holder

So what does this mean?



- People need not suffer in silence
- We are able to direct people to the right person to deal with their problem
- We will be more honest with people – ‘why your complaint is not being dealt with’
- People know what they can expect from us .. 15 reasons – minimum standards

Questions and answers